

Ripon Prison and Police Museum Access Information

How to find and enter Ripon Prison and Police Museum

Ripon Prison and Police Museum (what3words: bravo.chill.manicured) is 0.2 miles from Ripon bus station (w3w: clan.stand.equipment), where you can take a bus to and from Leeds, Harrogate, York and Thirsk.

The museum is 0.2 miles Ripon coach park (w3w: cabinets.sparkles.subjects). It is 90 yards from Saint Marygate Car Park (w3w: parsnip.daunting.output).

Upon arrival, you will enter the Prison and Police Museum through a doorway with an open barred metal gate. You will enter a courtyard. Turn right and walk towards the glass foyer. To enter the building, use the glass door on your left. As you pass through this door, there is a black door on your right. Enter the building through this door Unless it is raining or cold, both doors will be open. If a door is closed and you require assistance, a member of our team will come and help.

You will now be facing the front desk. Here, a member of our team will welcome you, provide you with tickets or check your pass. They will give you with a map and can offer assistance during your visit. You can download our map [here](#).

Accessible Parking

The nearest accessible parking is Saint Marygate Car Park (w3w: parsnip.daunting.output), across the road from the Prison and Police Museum.

Accessible Toilets

There is an accessible toilet and the Prison and Police Museum. To find the toilet from the front desk, enter the museum. Follow the corridor along the ground floor, past the cells, and through an open doorway with a barred metal gate. Passing the gate, turn left. The accessible toilet will be visible at the end of the corridor. The door is labelled and painted black.

Facilities include a rail on the right hand side of the toilet, and an assistance cord. You do not need a RADAR key to open the door.

Mobility Access

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The ground floor of the Prison and Police Museum is wheelchair accessible, although those with larger wheelchairs may need assistance entering the doorway independently, and a member of staff will be on hand to support.

The first floor of the museum is accessible by lift. The lift has capacity for one wheelchair. The button on the left hand side of the lift, labelled 'call', opens the door. Once inside, hold down the 'G' button until you reach the first floor.

The lift is 146cm by 98cm.

On the ground floor, the narrowest passage way is 66 cm.

The narrowest fire exit is 69cm. This is in the same space as the toilets. Outside this fire exit there is an immediate step, which is 20cm high.

All other fire exits are 80cm or wider.

The upstairs corridor is wheelchair accessible. However, some of the upstairs cells have a step at the doorway which limits access. These steps are 6cm to 7cm high and are 60cm wide. If you feel this will stop you from fully accessing the museum, a 10% discount is available at the point of purchase.

The flooring at the Prison and Police museum is made from paving slabs. These are uneven through the museum. The stairs are also very worn and can be challenging to walk up and down.

Seating is available in the largest cell on the ground floor. There are also portable stools available in the foyer which you are welcome to take with you during your visit. You do not need to ask to borrow a stool.

Dogs

Pets are not allowed in the museum. We have lots of confined spaces and understand that not all visitors are comfortable around animals.

However, assistance dogs are welcome.

Access for Families

The Prison and Police Museum is pushchair accessible via our lift, however some of the upstairs cells have a step which may make accessing these smaller spaces difficult. Please ask a member of our team to help move your pushchair upstairs.

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If you would prefer to leave your pushchair during your visit, pushchairs can be stored in the museum entrance near the coat rack.

Museum Entry

Entry for carers is free.

The best value tickets are our family passes:

- Family & Friends: £38.00 (2 adults and up to 3 children)
- Small family: £28.00 (1 adult, 1 child)

The pass will give you access to all three museums for a year. Facilitated activities are included in the cost. However, you can also buy a £2 ticket to gain access to these activities.

Mannequins and Loud Noises

There are three displays featuring mannequins at the museum: the ground floor in the first cell on your right, and upstairs in cells 6 and 9. You do not have to look in or enter these cells during your visit.

On the first floor in cell 13, there is an exhibition featuring loud noises of clanging sounds and children speaking. You may hear these sounds when visiting other cells on the first floor. You do not have to enter cell 13 during your visit.